

Social Work

Through videoconferencing, we have a Social Worker available to help you that is linked with Royal Victoria Regional Health Centre. Please call 705-728-9090 ext. 43520 or ask us for help.

Resources

We have various printed resources available outside of the clinic near the waiting area. Please help yourself. If you cannot find what you are looking for, please ask us. We are happy to help.

Phone Calls and Inquiries

We are happy to answer any questions on the telephone. However, we may be busy with other patients and unable to answer the phone when it rings. Please leave a message and we will return your call as soon as possible.

Confidentiality and Privacy

To protect the privacy of patients, visitors and staff, the use of recording devices (i.e. cameras) is not allowed without consent.

At all times, we try to respect your privacy. However, it can be challenging given the open concept of the clinic and the treatment chairs.

Please respect the privacy of others and the confidentiality of their care. If there is a matter you would like to discuss in a private setting, please let us know as we can make arrangements with advanced notice, or we can meet with you later at a mutually convenient time.

Tablets

We have tablets available for patient use for entertainment. The tablets can be used for your pleasure while you are in the clinic or for education about your chemotherapy.



Welcome to the Oncology, Supportive Care & Infusion Clinic

This pamphlet includes information for patients and families to help you become familiar with our clinic.



Room 294, 2nd Floor, West Wing Huntsville District Memorial Hospital

100 Frank Miller Drive
Huntsville, ON P1H 1H7
(705) 789-2311 ext. 2478

Clinic Hours

Monday to Friday: 8am to 4pm

Our Clinic

Muskoka Algonquin Healthcare's Chemotherapy Clinic is affiliated with the Northeast Cancer Centre in Sudbury and the Simcoe Muskoka Regional Cancer Program in Barrie.

Once you see your Oncologist at either of the regional centres, you may meet our criteria to have your chemotherapy treatment in Muskoka closer to home.



Our clinic has six treatment chairs. Chemotherapy is administered by compassionate, experienced, oncology-certified Registered Nurses. The clinic also provides care for infusion treatment and transfusion.

We cannot accommodate children in the clinic during treatment.

Appointment Times

Appointment times are booked 30 minutes apart to allow us ample time to care for each patient. If you arrive early we may ask you to sit in the waiting area while your treatment chair is prepared. We will book your next appointment before you leave from the current day's treatment.

Treatments that require several hours will be booked in the early morning timeslots. Shorter visits are typically booked later in the day.

You will be notified of your clinic appointment dates and times. Should you need to cancel your appointment, please call the clinic and leave a voicemail message if necessary.

What to Bring

- your valid Ontario Health Card, or insurance documentation
- all of your medications (in a plastic bag), or a current list of medications with dosages and times that you take them.

Food Policy

The clinic provides coffee, tea, juice and cookies. If your treatment or appointment extends across lunch hour, please bring a lunch. Please avoid strong smelling foods as some patients may be sensitive to smells while on chemo. We ask that family members and support people have their snacks and meals in the waiting area. If you are a smoker please try to refrain from smoking before your arrival. Hospital grounds are smoke free.

Parking

Use the visitor parking lot at the front of the hospital. Wheelchair accessible spaces are available. Parking passes can be purchased at the Business Office for one week, one month and six months. If friends or family members are dropping you off and/or picking you up, they may temporarily park in front of the hospital.