



MUSKOKA ALGONQUIN
HEALTHCARE

2013 Annual General Meeting

Corporation of Muskoka Algonquin Healthcare
Monday, June 24, 2013



Outstanding Care ~ People Focused





Standing Rules

CALL TO ORDER

Approval of the Agenda



Motion

THAT the agenda for the June 24, 2013 Annual General Meeting of the Corporation of the Members of Muskoka Algonquin Healthcare be approved.

Approval of the Previous Minutes



Motion

THAT the minutes of the June 18, 2012 Annual General Meeting of the Corporation of Muskoka Algonquin Healthcare be approved.



REPORT OF THE BOARD CHAIR

Meet the 2012/13 Board



- Charles Forret
- Philip Matthews
- John Sinclair
- Bill Garriock
- Evelyn Brown
- Catherine King

- Sven Miglin
- Gregg Evans
- Rick Durst
- Joe Swiniarski
- Eric Spinks

Ex-Officio

- Natalie Bubela
- Dr. Jan Goossens
- Dr. Adam MacLennan
- Dr. Steven Herr
- Bev McFarlane



MAHC By The Numbers for 12/13



- ✓ **694** Employees, **85** Active Physicians, **345** Volunteers
- ✓ Over **43,000** visits to our two Emergency Departments
- ✓ Almost **4,700** patients admitted
- ✓ More than **8,000** surgeries conducted
- ✓ In excess of **24,000** ambulatory care visits
- ✓ Total operating budget of **\$73 million**
- ✓ **\$8.9 million** in capital needs

Strategic Plan Progress



- ✓ Achieved 85% quality improvement targets
- ✓ 11 new innovations implemented to improve patient care
- ✓ Continued participation in Care Connections – lead for Regional Complex Continuing Care
- ✓ Pre-Capital Submission completed
- ✓ Balanced Budget
- ✓ 25 staff members successfully trained in 'Lean' Yellow Belt program.





Natalie Bubela

REPORT OF THE CHIEF EXECUTIVE OFFICER

Bed Allocation Project



The latest results:

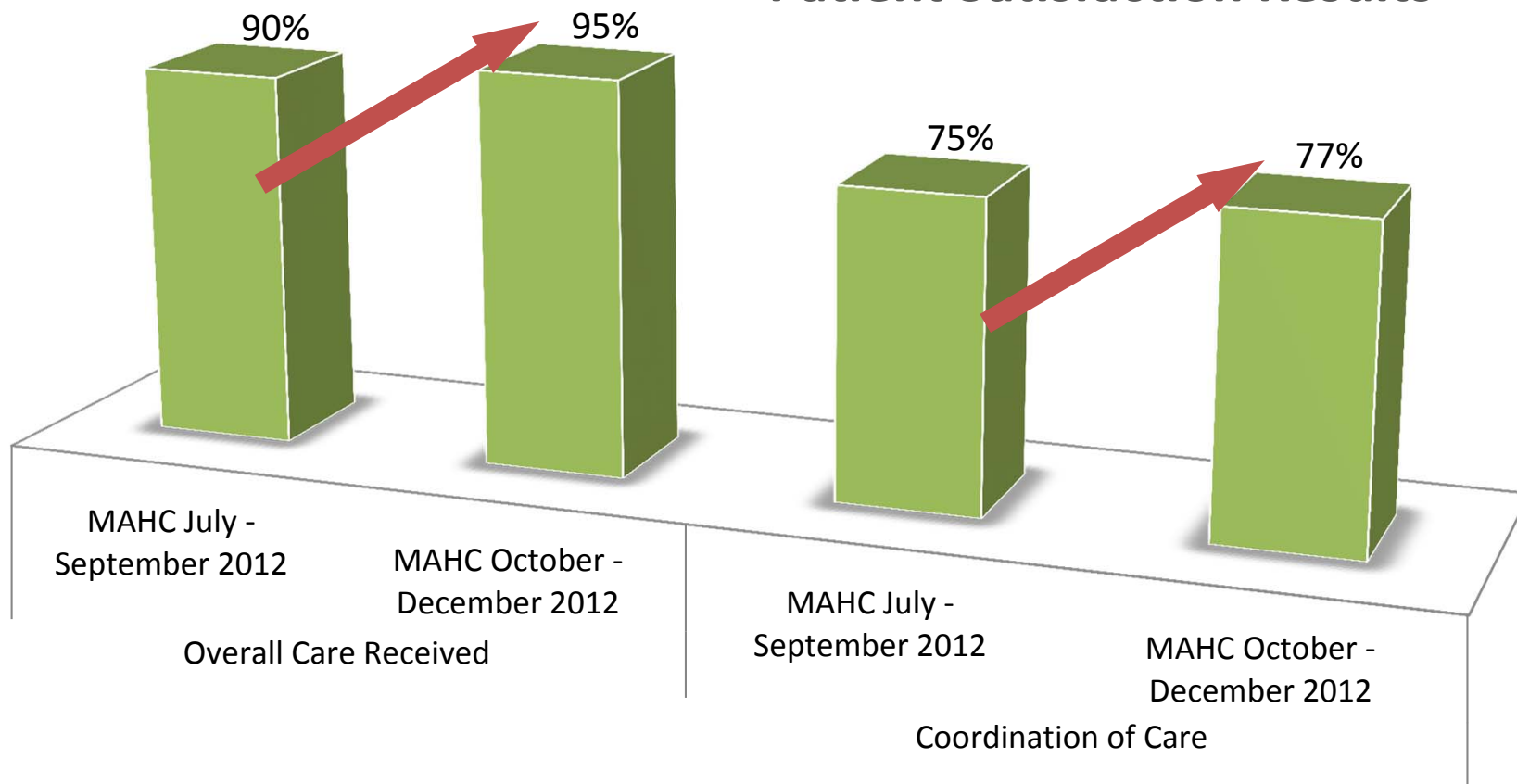
- **18% decrease in length of stay** of admitted patients in the Emergency Department from the same time period last year.
- ✓ Contributes to positive outcomes for inpatients.
- ✓ Supports appropriate care for Emergency patients by appropriate staff in a timely manner.



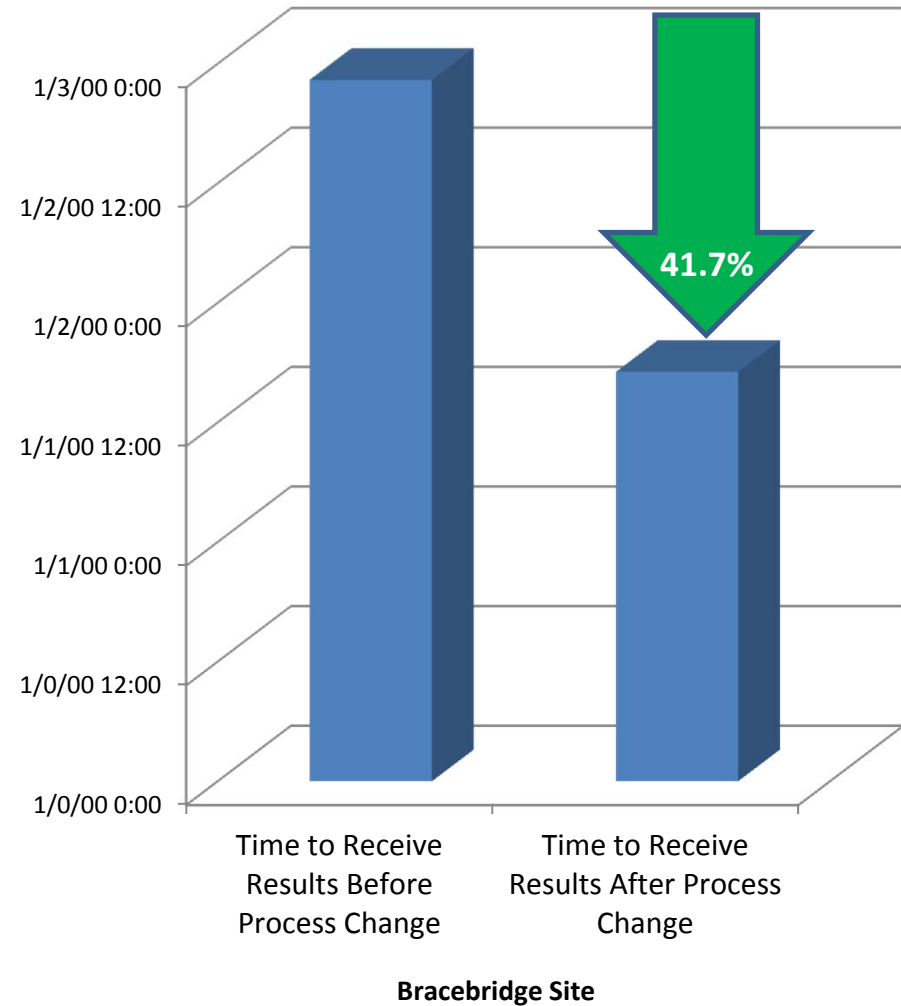
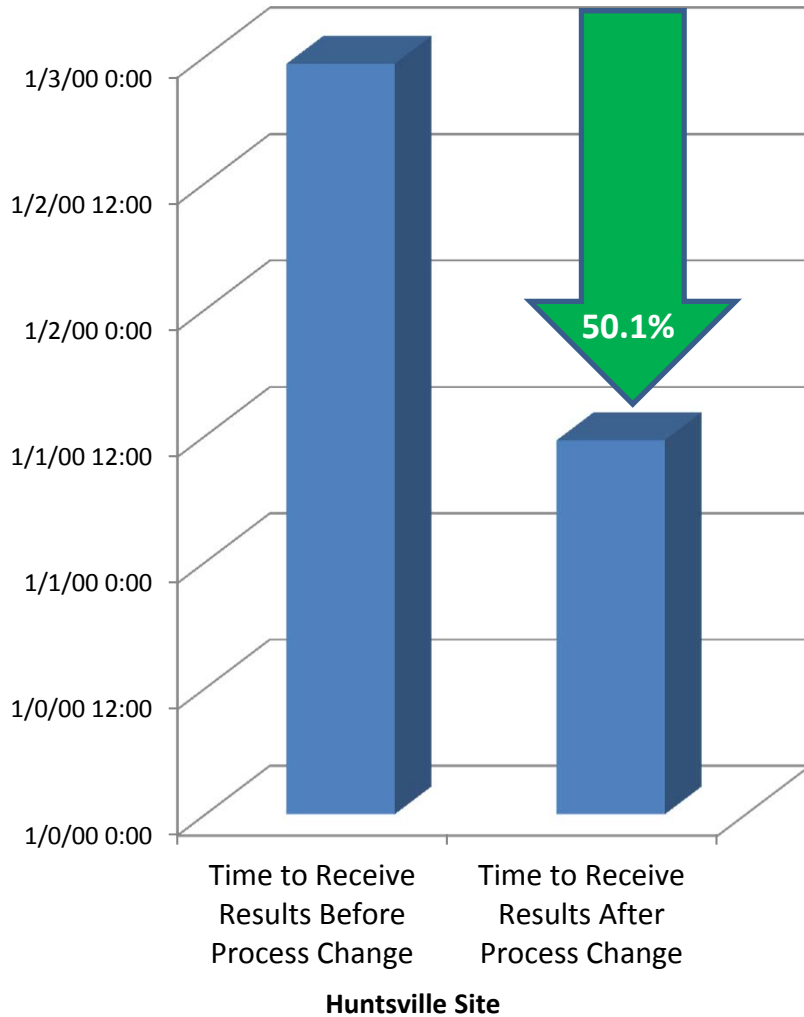
Care Coordination Project



Patient Satisfaction Results



Infection Control Screening



SASOT



(Seniors Assessment & Support Outreach Team)

- Primary focus to:
 - Decreasing emergency department visits/repeat visits;
 - Eliminate unnecessary admissions and readmissions;
 - Ensure rapid response to patients in the community to minimize patient decompensating;
 - Provide a wraparound model of care where community partners are engaged in providing the appropriate care that will allow patients to remain in their home safely.

SASOT Continued

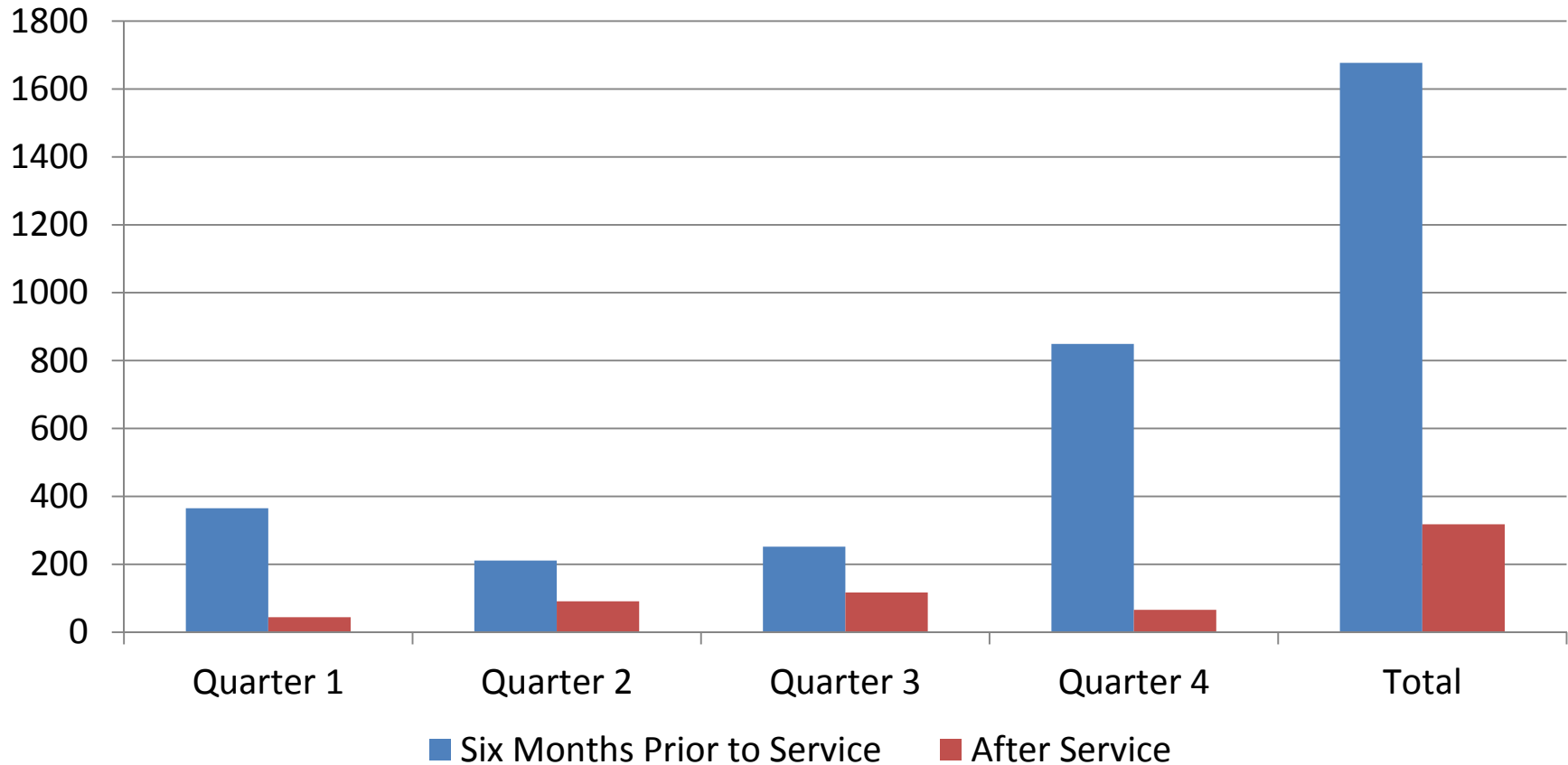


- Interdisciplinary team received 372 referrals
 - Average age 80+
 - 3 or more medical conditions
- Immediate response time for all referrals – emergency department, inpatient & community crisis referrals.
- Patients seen within 3-6 business days of referral.

After one year in operation, the results demonstrates **substantial decrease** in:

- Emergency department visits;
- Inpatient admissions;
- Length of stay.

SASOT Outcomes: Inpatient Days



	Q1	Q2	Q3	Q4	Total
Six Months Prior to Service	365	211	252	849	1677
After Service	44	91	117	66	318



Dr. Jan Goossens

REPORT OF THE CHIEF OF STAFF

Welcome to MAHC



- Dr. John Simpson
 - Family/Emergency Medicine
- Dr. Chris Richardson
 - Family Medicine/Anesthesiology
- Dr. Alec Yarascavitch
 - Emergency Medicine
- Dr. Oyakhire Ofori
 - Internal Medicine



Thank you Medical Staff Leadership



Medical Staff Elected Officers

President - Dr. Adam MacLennan

Vice President - Dr. Steve Herr

Secretary/Treasurer - Dr. Kersti Kents

Program Committee Chairs & Medical Directors

Emergency - Dr. Anthony Shearing

General Internal Medicine - Dr. Anton Deketele

Surgical Services - Dr. Anthony Drohomyrecky

Family Practice - Dr. Tina Kappos / Dr. Melanie Marr

Obstetrics - Dr. Tina Kappos

Pharmacy & Therapeutics - Dr. David Johnstone

Pathology - Dr. John Penswick



6th Annual

BOARD AWARD OF EXCELLENCE

Award Criteria



- ✓ Significant achievement in patient care or client service;
- ✓ Significant accomplishment in the management of people, financial resources or material resources;
- ✓ Successful completion of a major project of special assignment in a manner beyond what could normally be expected;
- ✓ An outstanding initiative which has resulted in significant monetary and/or non-monetary benefits to MAHC;
- ✓ An extraordinary commitment in regards to patient safety.



Congratulations to ALL Nominees



Darlene Rosbottom	June Cairns
Sharon Mace	Dr. Nancy Bozek
Eileen McHugh	Sandra Lachance
Steve Cairns	Jeannie Brooks
Charles Gallacher	Katie Zammit
Rachelle Iannantuono	Kathy MacDonald
Darren Brownrigg	Catherine Vanclieaf
Dr. A. Drohomyrecky	Dialysis Unit
Randy Dempsey	Noreen Chan
Janice Parrott	Michelle Moseley





DARLENE

ROSBOTTOM

Charge Laboratory Technologist





STEVE CAIRNS

Registered Nurse, Emergency Department





EILEEN
McHUGH
Materials Management





DR. A.
DROHOMYRECKY

Urologist





REGULAR BUSINESS

Receipt of the Annual Reports



Motion

THAT the following Annual Reports be received:

- Report of the Board Chair
- Report of the Chief Executive Officer
- Report of the Chief of Staff
- Report of the Quality & Patient Safety Committee
- Report of the Resources Committee
- Report of the Governance Committee



John Sinclair, Chair – Audit Committee

REPORT OF THE AUDITOR & AUDITED FINANCIAL STATEMENTS

Report of the Auditor & Audited Financial Statement



Motion

THAT the Audited Financial Statements of Muskoka Algonquin Healthcare for the year ended March 31, 2013 be received.

Appointment of Auditor



Motion

THAT KPMG be appointed as the Corporate Auditor for Muskoka Algonquin Healthcare to hold office until the next annual general meeting.



Evelyn Brown, Chair – Governance Committee

BYLAW AMENDMENTS

Bylaw Amendments



Amendments are outlined in detail in the written report and include:

- General editorial changes to provide clarity and align with industry standards.
- The process and procedures pieces of appointment and re-appointment have been removed from the Bylaw and placed into policy.
- Changes to the categories of Professional Staff

Bylaw Amendments



Motion

THAT the amendments to the Muskoka Algonquin Healthcare Bylaw be approved.



Evelyn Brown, Chair – Nominations Committee

ELECTION OF DIRECTORS

Candidate Assessments



Candidates are evaluated by the Nominating Committee based on skill, competency, knowledge and experience, which will support the mission of MAHC.

While in keeping with the objective of maintaining a skills-based Board, Board membership should reflect gender balance and the diversity of MAHC's catchment area.

Introduction of Candidates



Incumbents:

Phil Matthews

Larry Saunders

New Candidates:

Christine Featherston

Kevin King

Donna Denny

Cameron Renwick

Motion



THAT the following individuals be appointed by the Members of the Corporation to the Muskoka Algonquin Healthcare Board of Directors:

- *Phil Matthews for a three-year term ending 2016;*
- *Larry Saunders for a three-year term ending 2016;*
- *Christine Featherstone for a three-year term ending 2016;*
- *Kevin King for a three year term ending 2016;*
- *Donna Denny for a one-year term ending 2014;*
- *Cameron Renwick for a two-year term ending 2015*

Thank you for joining us!



See you in 2014!

Next AGM June 23, 2014